

AHMED KASIMOV

CONTACT

+31684415889

kasimow342@gmail.com

Nijmegen, Netherlands

EDUCATION

2014 - 2019
VOCATIONAL TECHNICAL HIGH SCHOOL PTG "SHANDOR PETIOFI"

- System Programming

LANGUAGES

- English: C1
- Bulgarian: Native
- Turkish: Native
- Danish: C1
- Russian: B2
- Ukrainian: B2

SKILLS

- Multilingual Fluency
- Conflict Resolution
- Safety & Security Awareness
- Cultural Adaptability
- Customer Service Excellence
- Problem-Solving
- Team Collaboration
- Time Management
- High-Pressure Resilience
- Professional Composure

PROFILE

Dedicated and highly adaptable professional with over 6 years of experience in high-trust, customer-facing environments including banking and municipal services. A polyglot communicator fluent in 6 languages, specializing in bridging cultural gaps and providing excellent problem-solving in international settings. EU citizen (Bulgarian) with extensive experience living in Denmark and the Netherlands, bringing a global mindset to the aviation industry.

WORK EXPERIENCE

Hillerod Municipality Citizen Service Specialist

Hillerød, Denmark | 10/2024 – 11/2025

- Specialized in administrative documentation and citizen services with a focus on accuracy.
- Managed high-priority public requests, ensuring a professional and helpful experience for all residents.

Ria Financial | Teller

Copenhagen, Denmark | 02/2021 – 08/2024

- Handled high-volume financial transactions and international currency exchange in a fast-paced environment.
- Provided top-tier customer service to a global clientele, utilizing multiple languages to ensure clear communication.
- Maintained strict adherence to security and compliance protocols.

Restaurant Vivaldi | Server

Copenhagen, Denmark | 03/2020 – 01/2021

- Provided high-quality dining service in a fast-paced, premium environment.
- Managed guest relations and ensured customer satisfaction through professional communication.
- Worked effectively within a diverse team to maintain service standards during peak hours.